



Position Title: Quality Manager
Job Number: SET000014
Location: Boxborough, MA

BACKGROUND:

Setra is a division of Danaher Corporation (NYSE: DHR). Danaher Corporation is a Fortune 500 (ranks 239), U.S.-based manufacturer with generated revenue exceeding \$12 Billion and a worldwide workforce of approximately 40,000 employees. Danaher has been recently ranked one among top 50 companies which will continue to deliver a strong performance across the Globe in a Morgan Stanley study. With leading businesses in Professional Instrumentation, Industrial Technologies, and Tools & Components, Danaher makes long-term investments in established and internationally active industrial enterprises. Danaher Corporation designs, manufactures and markets products and services with strong brand names, proprietary technologies and major market positions that improve the way we live and work. Building on the foundation provided by Danaher Business System and the company's core values, Danaher's associates are pursuing a focused strategy aimed at creating a Premier Global Enterprise

Setra manufactures, distributes and sells Pressure Transducers and Balances to the HVAC, Industrial, and Semiconductor Markets on a global basis through a variety of channels to market. The manufacturing processes at Setra are primarily electronic and mechanical assembly, test, and calibration processes. Setra is a global business with applications and sales of our products in over 50 countries worldwide and nearly 25% of all sales are outside of North America.

We provide competitive compensation and benefits including medical, dental, vision, life insurance, 401k with match, and more!

POSITION SUMMARY:

This position is responsible for the Quality function at Setra Systems. The Quality Manager will identify and lead continuous improvement programs that enable the business to deliver quality levels that meet or exceed market expectations. The Quality Manager will oversee the company's Quality Systems (ISO), Certifications and Registrations (CE, UL), Quality Engineering, Calibration Department, and the Return & Repair business group of the business.

KEY RESPONSIBILITIES:

- Understand the Customer requirements and drive sustainable mfg processes to ensure highest standards of product quality
- Conduct regular process audits, drive use of FMEA, VRK and other quality tools.
- Ensure quick responses to customer issues using tools like 8D reports, RCCA, PPAP, 5 why analysis etc.
- Identify critical points in the manufacturing process, define sampling procedure, implement process improvements and error proof fixtures/tools.
- Bring continuous improvements in Quality & Productivity by driving DBS kaizen and Policy Deployment initiatives to improve Quality, Cost, and Delivery of products and services.
- Implement best practices in Incoming supplier quality improvement. Conduct regular supplier audits / qualifications to drive continuous improvements.
- Champion the company ISO 9001:2008 and bring Continuous Improvement to the process.
- Drive projects to reduce scrap, warranty and production OH costs.
- Drive quality into new products from initial concept to release to production, establish and drive metrics to track initial product quality.

- Drive best practices to reduce turn around time on customer returns and failure analysis using Visual Management and transactional process improvements.
- Analyze the talent needs and ensure quick hiring of required talent.
- Build and execute on the development plans to ensure talent upgrade of associates.
- Providing work direction for team
- Support the new product development projects.

QUALIFICATIONS

- US Citizenship required due to periodic US Government projects and products.
- Able to read, analyze, and interpret general business periodicals, professional journals, technical procedures, or governmental regulations.
- Ability to lead and drive external quality issues to resolution by working directly with a wide customer base – global supply chain (75% LCR supply)
- Able to write reports, business correspondence, and procedure manuals.
- Able to effectively present information and respond to questions from groups of managers, technically proficient and non-technically proficient clients, customers, and company associates.
- Ability to define problems, collect data, establish facts, and draw valid conclusions.
- Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

EDUCATION, EXPERIENCE, KNOWLEDGE, SKILLS, AND ABILITIES:

- Bachelor's degree in Engineering or related is required.
- Minimum of 5 years experience with Quality Management Systems and implementing lean tools to drive continuous improvement
- Experience working in a high mix – low volume manufacturing environment.
- A high sense urgency and ability to manage multiple conflicting objectives.
- People development skills – experience in succession planning, hire/fire, performance management
- Certifications in Six Sigma will be an added advantage (not a pre-requisite)
- Demonstrated track record using metrics to drive continuous improvement with historic year over year improvement in all facets of QMS.
- Experience managing process / procedures in compliance to ISO 9000:2008 or equivalent standards (ISO 900:2008; TS 16949, etc.).

SCOPE AND IMPACT OF POSITION RESPONSIBILITIES:

This position has significant impact on the direction and profitability of the organization through the management of quality and delivery that meets customer needs while ensuring a substantial impact to the bottom line.

KEY RELATIONSHIPS:

Internal:

Heads of Operations, Sales, Marketing, HR, Finance, R&D, Supply chain, Planning etc.

External: Customers, Corporate QA / RA

Interested applicants should apply at: <http://www.danaher.com/careers/current.asp>

Setra is an equal opportunity employer. We do not discriminate against any applicant or employee on the basis of race, sex, religion, age, national origin, color, disability, or veteran status. We are committed to providing a workplace free of any discrimination or harassment.