



Intensity control is not working:



Unit is making a humming

noise:

If both your lamp and fan are working but you are unable to control with the intensity control knob. Check the Remote switch in rear of unit (dc and PL series). If unit is not being used in remote application and the switch is in remote mode the controls will not function properly. Switch unit into local mode and check if unit functions.

If both lamp and fan are working and you are unable to control intensity with the intensity control knob the unit may have a bad intensity control board.



Often times the unit makes a humming because the unit is not seeing the proper voltage. Check to make sure the voltage you are supplying is the recommended voltage for your unit.

Humming may also be caused by the fan being slowed down. Make sure the internal wires are not touching the fan.

Look through back of unit and make sure the proper fan has been installed into your unit. If you have a 115V unit make sure the fan also states that it is 115V. If it is a 230V unit, make sure it says that it is a 230V fan.

This could also be caused by a bad transformer. If all above recommendations (a-c) checks out ok try replacing transformer with designated transformer for your unit.



Unit is overheating and shuts down:

Check to see if your fan is running. If fan is not running you may have a bad fan and need to replace. Make sure no wires are preventing fan from moving.

If fan is running but slowly. Make sure unit is being supplied recommended voltage. Make sure no wires are preventing fan from moving.

Check to make sure unit is in well ventilated area. Make sure that nothing is blocking air flow from back or bottom of unit.



